

MHHS Qualification Advisory Group (QAG) Headline Report

Issue date: 24/03/2025

Meeting number	QAG 014	Venue	Virtual – MS Teams
Date and time	20 February 2025 10:00-12:00	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date	Update
QAD Progress Update	QAG14-01	Programme and Code Bodies to review the best way to capture lessons learnt from QAD process with PPC team.	Programme/Code Bodies	17/04/25	
Exemption for Suppliers from Smart Market Segment (SMS) Qualification Requirements	QAG14-02	Code Bodies to reach out to I&C constituents to understand their concerns with the exemption from SMS.	Code Bodies	17/04/25	

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	QAG-DEC56	The headline report of the previous meeting on 20 February 2025 was approved.	The Programme invited objections to the approval of the document, to which none were received.
Exemption for Suppliers from Smart Market Segment (SMS)	QAG-DEC57	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), recommended the Qualification Assessment Document v4.01 be sent to PAB for their approval.	The document went out for consultation and no comments were raised. The Chair invited objections to the recommendation of the document, to which none were received.

Qualification Requirements			
Qualification Approach & Plan - Annex 3 Endorsement	QAG-DEC58	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the recommendation of the QA&P Annex 3 v4.0 to PAB for their approval.	The document went out for consultation and no comments were raised. The Chair invited objections to the approval of the document, to which none were received.
Programme Milestones related to QAG	QAG-DEC59	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-TE-0048, T3-TE-0049 and T3-TE-0049 being assigned to QAG and given the references T3-QU-0125, T3-QU-0126 and T3-QU-0127 .	The Chair invited objections to the approval of the milestones, to which none were received, and the milestones were accepted as necessary housekeeping to reflect the updated planning accuracy.
	QAG-DEC60	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the creation of T3-QU-0127 and T3-QU-0128 .	The Chair invited objections to the approval of the milestones, to which none were received, and the milestones were accepted as necessary housekeeping to reflect the updated planning accuracy.

Key Discussion Items

Area	Discussion
Headline Report and Actions	DECISION: The headline report of the previous meeting on 20 February 2025 was approved (QAG-DEC56 – recording timestamp 00:04:53).
QAD Progress Update	<p>The Code Bodies provided an update on the progress of the QAD.</p> <p>The DNO Representative queried if LDSOs can assume their Initial QAD has been approved if they've not heard anything from the Code Bodies by 20 March 2025. The Code Bodies confirmed that even if they have no comments, PPs should receive an approval notification , and if they don't to contact the Qualification team.</p> <ul style="list-style-type: none"> The DNO Representative asked if it's clear in the portal which Code Body has provided each comment. The Code Bodies confirmed there is no real relevance for deciphering between the two, as they have agreed between them, whoever reviews the QAD first, the second reviewer won't reraise the same comment and provide duplicate feedback. They also added that in the submission itself it outlines QSP (BSC) comments and REC comments. <p>The Medium Supplier Representative queried if there is an estimated lead time for Code Bodies to address any comments PPs responded back to on their Initial QAD. The Code Bodies confirmed there isn't any set time they have in place to respond to PP comments but will address on a case-by-case basis.</p> <p>The Large Supplier Representative queried how PPs can expect to receive positive confirmation. The Code Bodies confirmed they will approve or reject each section, and if all sections are approved the submission will show as approved in the portal.</p> <ul style="list-style-type: none"> The Large Supplier Representative also queried if the Code Bodies are planning to raise any further comments as they have seen instances where PPs have been fed back comments in staggered intervals. The Code Bodies confirmed that all comments should be

	<p>provided at once, however, stated there have been a few isolated instances where parties that have multiple roles in Qualification have showed up separately on the Code Body side of the portal.</p> <p>The Supplier Agent Representative raised that they have been subject to receiving the comments in staggered intervals and that they haven't received notifications when new comments have been raised. The Code Bodies explained they were part of the isolated instances mentioned above as they have BSC only and REC only roles. They also asked the representative to provide examples of where they haven't received notifications for review comments that have been added and send to MHHSQualification@elexon.co.uk mailbox for the Code Bodies to pick up with the developers.</p> <p>The DNO Representative queried how the Programme intends to capture lessons learnt feedback on the QAD process. The Programme confirmed they will confirm this with the PPC team.</p> <p>ACTION – Programme and Code Bodies to review the best way to capture lessons learnt from QAD process with PPC team (QAG14-01).</p>
<p>Exemption for Suppliers from Smart Market Segment (SMS) Qualification Requirements</p>	<p>The Code Bodies provided an update on the authority decision and sought endorsement of the updated version of the QAD v4.01</p> <p>The I&C Supplier Representative queried if the Programme is requesting an intention to apply exemption letter. The Code Bodies confirmed this was sent out in the Clock on 19 March 2025 which is seeking for Suppliers to submit their request if they want to apply for the exemption. They added that they will then assess the current Supplier portfolio, which based on the QAD questions to see if they meet the requirements for that exemption.</p> <ul style="list-style-type: none"> • The I&C Supplier Representative queried how the REC issue 184 aligns with this process. The Code Bodies confirmed it's a consideration for them in the wider context of the process but shouldn't impact a Suppliers decision about whether to apply for an exemption, and they are happy to discuss in more detail if required. • The I&C Supplier Representative raised further concerns with the exemption from SMS in regard to portfolios that have small volumes of smart meters and what the consequence of this will be. The Large Supplier Representative added that the consumer impacts need to be taken into consideration from a principle perspective. <p>The Chair suggested that the Code Bodies should arrange a further conversation outside of the QAG forum to discuss the I&C Supplier Representative's concerns.</p> <p>ACTION – Code Bodies to reach out to I&C constituents to understand their concerns with the exemption from SMS (QAG14-02).</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the Qualification Assessment Document v4.01 and sent to PAB for their approval (QAG-DEC57 – recording timestamp 00:32:48).</p>
<p>Qualification Approach & Plan - Annex 3 Endorsement</p>	<p>The Code Bodies sought endorsement of Annex 3 of QA&P, no questions or comments were raised.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the recommendation of the QA&P Annex 3 v4.0 to PAB for their approval (QAG-DEC58 – recording timestamp 00:34:25).</p>
<p>DIP Manager, BSC & REC Assessment Criteria</p>	<p>The Code Bodies provided an update on BSC, REC and DIP Assessment Criteria, no questions or comments were raised.</p>

<p>Periodic Assurance Update</p>	<p>IPA provided an update on Periodic Assurance.</p> <p>The DNO Representative queried where they can track the open actions. The IPA Representative confirmed they have an internal actions tracking process but only present high level updates on these to Programme governance groups.</p> <ul style="list-style-type: none"> The DNO Representative also asked if the list of sample PPs has been publicised to share with their constituents. The IPA Representative explained the sampling process and that over the course of their periodic assurance they will speak to the majority of PPs undertaking MHHS, and if they haven't yet it's just because their sampling process hasn't selected certain PPs yet.
<p>Non-SIT LDSO QT Update</p>	<p>The Programme provided an update on Non-SIT LDSO QT.</p> <p>The DNO Representative queried if the Programme foresees the 1 delayed LDSO impacting the other LDSOs Qualification and if M10 can still be maintained with the others qualifying. The Programme confirmed that all LDSOs need to be Qualified as part of the M10 criteria however it won't impact the other LDSOs ability to qualify and added that the potential wider programme risk on M10 is being monitored.</p>
<p>Programme Milestones related to QAG</p>	<p>Code Bodies and Programme provided an overview of upcoming Programme Milestones related to QAG and decisions to approve and remove milestones, no questions or comments were raised.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved T3-TE-0048, T3-TE-0049 and T3-TE-0049 being assigned to QAG and given the references T3-QU-0125, T3-QU-0126 and T3-QU-0127 (QAG-DEC59 – recording timestamp 00:51:20).</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the creation of T3-QU-0127 and T3-QU-0128 (QAG-DEC60 – recording timestamp 00:51:20).</p> <p>The Programme also provided an update on the discussions that took place at QWG about E2E Sandbox and provision of the UIT environment. They highlighted that the PPIR will be released imminently on the Sandbox environment, use cases and value from PPs of the Sandbox environment, including particular questions around timing and LDSOs use of UIT.</p>
<p>Top Programme Risks Related to QAG</p>	<p>The Medium Supplier Representative queried why the score for R439 had increased. The Programme confirmed that its score has increased until such a time that monitoring arrangements are put in place with the performance assurance team. They explained they have a meeting next week to run through the results of the assurance information request that was sent out and talk further about putting the monitoring mechanisms in place.</p>
<p>AOB</p>	<p>The Medium Supplier Representative queried if there have been any findings off from the PPIR on expediting M14. The Programme confirmed the results are in and they have drafted a checkpoint report that is currently going through internal review, which is on track to go to April PSG, and will go out with PSG papers next week.</p>

Date of next meeting: 17 April 2025

Attendees

Chair

Nicola Farley Qualification Test Manager

Industry Representatives

Clare Hannah Supplier Agent Representative
David Yeoman DNO Representative
Graham Wood Large Supplier Representative
Helen Clarke Supplier Agent Representative (Independent)
Laura Kennedy Elexon Representative (as Qualification Agent)
Rachel Stringfellow Medium Supplier Representative
Gareth Evans I&C Supplier Representative
Andrew Wallace RECCo Representative (as Qualification Agent)
Sarah Ross Elexon Qualification Team

MHHS IM

Katie Dyson PMO
Jason Brogden Programme Industry SME
Adrian Ackroyd Client Test Programme Manager
Will Rosson PMO Planning Lead

Other Attendees

George Player Elexon Qualification Team
Andy MacFaul Ofgem
Jordan Smith Elexon Qualification Team
Nazifa Begum Elexon Qualification Team
Liam Evans IPA
Jenny Boothe Ofgem
Daniel Rodgers REC Qualification Team
Mike Ceney Elexon Qualification Team
Chelsie Pretious Elexon Qualification Team

Apologies

Seat vacant Small Supplier Representative
Smitha Prichrikat Client Delivery Manager
Warren Fulton Migration Lead
Fahreen Japp Ofgem
Andrew Green I&C Supplier Representative
Vaishnavi Sharma REC Code Manager
Tom Jenkins iDNO Representative
Francesca Drew PPC
James Stokes DIP Manager

